



# Managed Services

## What can managed services do for you?

You get all these great features and more:

### **Basic Package:**

- ❖ Monitoring, Reporting
- ❖ Systray Icon
- ❖ Patch Management
- ❖ Documents Backup

This is the basic required package, with it, ItIsReno can monitor the health of your PC, send you daily, weekly, or monthly reports, included is a system tray icon for sending a support request or sending a screenshot, and more. The system can check your PC for the latest patches/updates and makes sure your PC gets them. You also get a complimentary Documents backup, which backups most files from Word, Excel, Powerpoint, PDF's and more! All this value and protection for just \$7.99/month/PC! (Does not cover servers, if you want a server covered please call for pricing.)

### **Managed Antivirus:**

- ❖ Signature based scanning
- ❖ Heuristic Checks
- ❖ Real time monitoring
- ❖ Lightweight Scans

The managed antivirus capabilities in our Managed Services Software can help your system proactively stay ahead of both known and emerging malware threats. Managed Antivirus not only keeps your network's security up-to-date with protection against the latest known threats via traditional signature-based protection, it protects against new viruses through sophisticated exploratory checks and behavioral scans of your system. All this for just \$3.00 more a month per PC!

### **Web Protection:**

- ❖ Access control to sites
- ❖ Threat Protection
- ❖ Monitor Bandwidth
- ❖ Detailed Reporting

Web-based threats are growing more complex and increasing in number. Phishing sites, drive-by malware sites, or even adware on legitimate sites all look innocent enough—but a data breach may be only a click away. A successful attack may take only seconds, but the downtime it causes can be catastrophic, potentially affecting your business and damaging your reputation. Protect yourself today! DID YOU KNOW?... 4% of people will click on any given phishing campaign. All this for just \$3.00 more a month per PC!

### **Risk Intelligence:**

- ❖ Visibility of sensitive data
- ❖ Minimize data breach risks
- ❖ Regulatory compliance
- ❖ More comprehensive security

Business owners need to understand that data at rest is data at risk. Today, the cost of doing business involves transacting with and often storing sensitive employee and client data (data-at-rest). Besides the regulatory requirements to protect personally identifiable information (PII) and payment data, there's a significant cost to business owners for each record that is stolen in a data breach. At the same time, cyberattacks are rapidly growing in frequency and sophistication. Just \$3.00 more a month per PC!

### **Full Backup:**

- ❖ Byte-level change tracking
- ❖ WAN optimization
- ❖ AES 256-bit encryption
- ❖ ISO-certified data centers, 30+
- ❖ Full system recovery <100GB

Our cloud based backup solution, is, well, built for the cloud. Providing AES 256-bit encryption and utilizing multiple data centers, you know its safe and reliable. Flexible recovery options are available, with a simple to use interface, and best part, no hardware is needed (or the hassles that come with them)! All for \$15.00/month per desktop.

If you were to get all these products separately, it would cost you \$31.99/month/PC, but call before August 1<sup>st</sup>, 2019 and get the full package for just \$24.99/month/PC, you save \$7.00/month/PC!

Learn more at <https://ItIsReno.com/managed-services/>

Call us today at 775-391-1093 to get your services started!



# IT Services

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## What can our IT services do for you?

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### **Desktop/Server Support:**

- ❖ Hardware Support
- ❖ Software Support
- ❖ Upgrades
- ❖ Replacement

We can support the following Windows Operating Systems: Windows 7, Windows 8 & 8.1, Windows 10, Windows Server 2003, Server 2008, Server 2012 and Server 2016. We can do hardware upgrades and replacements, and even software upgrades and installation. We specialize in virus removal, and even can provide offsite backups utilizing our Managed Services(See other side). We provide a range of other services providing quality, affordable IT Support to your business and it's needs.

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### **Cloud Applications:**

- ❖ Office365
- ❖ OneDrive
- ❖ Google Docs

Cloud applications are becoming an industry standard, with ease of use to affordable pricing compared to their desktop counterpart, you pretty much can't go wrong in utilizing one of these services. Migration and implementation can be a challenge, and that's where we come in. We can assist in the migration/deployment area to make sure you get up and rolling fast on your new service.

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### **Managed Services:**

- ❖ Backups
- ❖ Threat Protection
- ❖ Detailed Reporting
- ❖ See Other Side

Managed Services is much more beneficial for you than you think! You get so many benefits and the peace of mind it provides is well worth cost. From backups, patch/update management, monitoring and detailed reporting of your systems, it gives you the assurance you need to protect your systems and keeps your business name in good standing, and keeps your business running the way it should. You qualify on reduced rates of our labor for utilizing our managed services, see other side for more details.

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### **Data Recovery:**

- ❖ Bad/Faulty Drives?
- ❖ Data Transfer
- ❖ Data Consolidation

Old hard drives? Bad hard drives? We can consolidate your data from old hard drives onto a new one, or do you have hard drives that appear "dead"? We can attempt to recover the data off of them. We use specialized tools for data recovery/consolidation and we have a high success rate!

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### **Networking/WiFi:**

- ❖ Routers/Firewalls
- ❖ Switches, including POE
- ❖ Network Security
- ❖ VOIP Compatibility
- ❖ Monitoring

New business or existing business looking to upgrade? With the plethora of networking devices out there, how do you know which fits your business? We can design your company's new network, or help you upgrade your current equipment to today's standards. Whatever the reason, cloud applications, VOIP, WiFi access, POE, VLAN, we have your solution! Offering the best, most cost-efficient equipment, we proudly stand behind our equipment. We can do a site survey of your property for new WiFi design or to diagnose problems with your current WiFi.

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Any questions, you can call us at 775-391-1093 or email us at [Todd@ITISRENO.com](mailto:Todd@ITISRENO.com), We appreciate your time. Learn more at <https://ItIsReno.com/it-services/>

We also do business telephone systems from Avaya and Nortel, call for more information or for our rates.